

## FAQ

Last Updated Saturday, 07 November 2009

Question: What is a Concierge?

Answer: Concierges perform errands and tasks on your behalf, giving you more time to spend with the things you love most.

Question: Why do I need a Concierge Service?

Answer: Who wouldn't love to have their own personal assistant to cook and clean for them, to finish their report to the boss, to drive them to work, to pick up their cleaning, arrange for their wife's anniversary flowers to be delivered, to have one's own personal valet, , driver, executive assistant, shopper, consultant, booking agent, broker, dealer, sales person. Shaz's concierge helps to organize and simplify your life so that you are able to focus on the many other priorities in your life.

Question: How does a Concierge Service work?

Answer: That's the easy part! Just give us a call and tell us what you need. We will ask you the right questions to ensure that your needs are exceeded. Through our premier network of contacts, vendors and service providers, we guarantee that your requests will be handled in a timely and professional manner.

Question: Can I request anything?

Answer: Yes, as long as it is legal and ethical. Shaz's will fulfill all of your requests or will find you a source that can.

Question: Why should I pay someone to do what I can do myself?

Answer: Two simple words &ndash; Save Time! No doubt you can take care of your own errands, or your repairs or that romantic dinner for two but all are time consuming. We offer you the ability to &ldquo;take back your time.&rdquo;

Question: How easy is it to request service?

Answer: As easy as 1,2,3. You can complete a request for service form on line call us at 604-746-7429 or email us at [info@shazzconcierge.com](mailto:info@shazzconcierge.com)

Question: Why should I choose Shaz's Concierge Services?

Answer: With more than thirteen years experience responding to peoples needs, Shelley and her team are uniquely equipped to bring you quality one on one customer service.

Question: What if I want something not listed on your list of services?

Answer: Our list of services is always expanding so as long as it is legal and ethical we will be pleased to handle your request.

Question: Are you insured?

Answer: Yes, we carry liability insurance and would be happy to share our policy with you at your request. Additionally all of our associate concierges are bonded, licensed and have a letter of clearance from The Abbotsford Police Department.

Question: Does Shaz's provide evening/weekend and holiday service?

Answer: Shaz's Office hours are 8:00 a.m. until 6:00 p.m. Monday through Friday but we are available 24/7

Still have questions? Contact us anytime! We look forward to working with you soon.